

# **UNFCCC Online Registration System**

Admitted Observer Organizations (IGOs & NGOs) User Manual

Release 3.1 September 2025

# **Table of Contents**

1	Ovei	rview	3
	1.1	Purpose of the UNFCCC Online Registration System	3
	1.2	What the system does for you	3
	1.3	What the system does not do	3
2	Pre-	requisites for using the System	5
	2.1	Admitted observer organization contact details	5
	2.2	Supported Software Configurations	5
	2.2.1	1 Recommended Web Browser	5
	2.2.2	2 Document Format	5
3	Guid	delines for using the system effectively	6
	3.1	Additional functions of the system	6
4	Regi	istration process for sessions	7
	4.1	Participant details required	8
5	Spec	cial requirements for participation of minors	9
6	Instr	uctions on using the system	10
	6.1	Accessing the system for the first time	10
	6.1.1	1 Web address	10
	6.1.2	2 Creating a new account in ORS	10
	6.1.3	3 Creating a representative account	20
	6.1.4	Deleting a representative account	25
	6.2	Overview of the user interface	26
	6.3	Step 1 of the registration process - Nominate Participants	26
	6.3.1	Nominating past participants	28
	6.3.2	2 Nominating a new participant	32
	6.3.3	B Editing participant details	35
	6.3.4	4 Removing participants from a delegation	35
	6.4	Step 2 of the registration process - Quota Allocation	36
	6.5	Step 3 of the registration process - Confirm Participants	37
	6.5.1	1 Setting attendance dates	38
	6.5.2	2 Confirming participants	40
	6.6	Step 4 of the registration process - Download Nomination acknowledgem 43	ent Letter
	6.6.1	1 After the confirmation deadline has passed	46
	6.7	Functions of the ORS	47
	6.7.1	1 Replacing participants	47
	6.7.2	Changing the badge type / validity dates of a participant	48
	6.7.3	3 Quota Increase Request	51
	6.7.4	Download the List of Participants (LOP)	52
	6.8	Miscellaneous features	54
	6.8.1	1 Changing your password	54
	6.8.2	Resetting your password / requesting your login credentials	54
	6.9	Integrated Daily Badge System	55
7	Secu	urity	56

#### 1 Overview

#### 1.1 Purpose of the UNFCCC Online Registration System

The UNFCCC Online Registration System (ORS) facilitates communication between the Designated Contact Points (DCPs) / Heads of admitted observer organizations and the UNFCCC secretariat with the aim of enhancing the efficiency of the registration process for UNFCCC sessions.

As a DCP or Head of Organization, the primary objective of using the ORS is:

- 1. Nominate participants to attend a UNFCCC session
- 2. Confirm participant registrations, once quota is allocated<sup>1</sup>
- 3. Once the registration of a participant is confirmed, they will receive an email confirmation with the "Nomination Acknowledgement" document

Participants must bring their Acknowledgement Letter, valid passport, or official photo ID to collect their badge and access the venue. This will speed up the accreditation process at the venue.

The UNFCCC secretariat reserves the right to restrict access to sessions to ensure the health, safety, and security of all participants.

Note: If a participant is deregistered from the session by the DCP, the downloaded document becomes invalid. It is the sole responsibility of the DCP to ensure that the participants are aware of their assigned attendance dates and inform them if they have been deregistered.

### 1.2 What the system does for you

The UNFCCC Online Registration System permits the DCP / Head of an admitted observer organization to:

- Create a login account using the official email address registered with the UNFCCC secretariat
- Create a login account for a representative, so that use of the system can be delegated if desired
- Register individuals to participate in UNFCCC sessions<sup>2</sup>
- Communicate with the secretariat
- Generate "Nomination Acknowledgement" document and download List of Participants (LOP)

Use of the Online Registration System is mandatory. All admitted observer organizations wishing to participate in a UNFCCC session must nominate and confirm their participants through the ORS within the specified deadlines.

#### 1.3 What the system does not do

Individual participants do not have access to the ORS

<sup>&</sup>lt;sup>1</sup> Quota will be calculated upon the overall number of nominations received, history of engagement, available venue capacity and any applicable health regulations, among other factors.

<sup>&</sup>lt;sup>2</sup> Registration for UNFCCC sessions is a 3-step process consisting of nomination of individuals, quota allocation and confirmation.

The DCP/ Head of organization and any individual holding a representative account are solely responsible for registering delegates through the  $\mathsf{ORS}$ 

## 2 Pre-requisites for using the System

### 2.1 Admitted observer organization contact details

To use the System, the organization's contact details must be up to date with the UNFCCC secretariat, specifically the name and email address registered for the DCP / Head of Organization.

The following process must be used to update the contact details:

For admitted IGOs:

http://unfccc.int/parties and observers/observer organizations/items/9520.php.

For admitted NGOs:

http://unfccc.int/parties and observers/observer organizations/items/9519.php.

Any updates may take several working days to reflect in the ORS after your request is received.

Please ensure you have gained access to the system well in advance of any deadlines. Failure to provide the secretariat with up-to-date contact details in a timely manner could prevent your organization from participating in UNFCCC sessions.

#### 2.2 Supported Software Configurations

#### 2.2.1 Recommended Web Browser

The system has been tested with the following web browsers:

- Chrome
- Microsoft Edge
- Mozilla Firefox

Other browser versions and types may also work however, if you encounter any issues, please try one of the browsers listed above. Mozilla Firefox can be downloaded free of charge from <a href="http://www.mozilla.com/firefox">http://www.mozilla.com/firefox</a>. Ensure that JavaScript is enabled.

#### 2.2.2 Document Format

The System generates documents in Adobe PDF format and has been tested with Adobe Reader. Adobe Reader software can be downloaded free of charge from <a href="http://get.adobe.com/reader">http://get.adobe.com/reader</a>

## 3 Guidelines for using the system effectively

- Please take note of the nomination and confirmation deadlines communicated by the UNFCCC secretariat for each session. All communications to observer organizations can be found here. The system will strictly enforce these deadlines.
- The system is likely to be very busy shortly before a session, please confirm participants well in advance of the deadline. Last-minute confirmations may cause delays, preventing participants from joining the session until processed.
- Please ensure that the number of individuals you nominate is as accurate as **possible**, to ensure attendance can be shared fairly amongst all organizations wishing to participate. The system will track discrepancies between nominations and actual attendance, which may affect future quota allocations for your organization.

#### 3.1 Additional functions of the system

- **Communication Tab:** The Communication tab is the official channel for registration related queries. DCPs should contact the secretariat through this channel. The following options are available:
  - Other: For all registration related queries
  - Replacement request: This feature allows DCPs to replace a confirmed delegate (see 6.7.1)
  - Quota Increase Request: Request to increase size of delegation

# 4 Registration process for sessions

The table below summarizes the registration process from the perspective of admitted observer organizations. Note that the timeline is indicative only and may change depending upon when sessions are notified.

Step	Indicative Timeline	Action(s)
	Approximately three to four months prior to a session.	UNFCCC posts the official notification for an upcoming session at <a href="http://unfccc.int/parties_and_observers/notifications/items/3153.php">http://unfccc.int/parties_and_observers/notifications/items/3153.php</a> The Online Registration System is opened for nominations for this session.
1		Admitted Observer Organizations nominate participants through the Online Registration System.
	Approximately two to three months prior to a session	Nominations close.
2	Approximately two to three weeks later	UNFCCC allocates quotas to determine the number of individuals per observer organization that can participate in the session.
		Admitted observer organizations may now replace nominations, within their allocated quota.
3		Admitted observer organizations confirm nominations, one-by-one, or all at the same time.
		UNFCCC processes the confirmation and an email containing a confirmation link is sent to the participant.
		Participants access the confirmation link to download the acknowledgement/visa letter. Depending on the conference setting, they may get prompted to provide further details before the download option is available.
		Admitted observer organizations and participants download "Acknowledgement of Nomination".
	Approximately one week before the session	Confirmation period closes (For each session please check the deadline in the published notification to observers)
4		UNFCCC processes confirmed participants in preparation for the conference.
		Admitted observer organizations and registered participants may still download "Acknowledgement of Nomination".
	Registration for session open	Participants arrive at the session venue with their Acknowledgement of Nomination letter and valid passport or nationally approved photo identification document.

#### 4.1 Participant details required

The DCP/Head of Organization will require the following details to nominate an individual in ORS:

- Salutation
- Given name
- Family name
- Email address
- Relationship to nominator
- Functional title
- Department
- Home organization
- Home organization type<sup>3</sup>
- Funding source<sup>3</sup>
- Funding source type<sup>3</sup>
- Nationality
- Residence country
- Residence city
- Badge type
- Order in List of Participants

Once the confirmation period begins, the DCP/ Head of Organization must provide the following details before confirming the nominee:

- Date of birth
- Passport number ONLY
- Badge valid from
- Badge valid thru

<sup>&</sup>lt;sup>3</sup> The UNFCCC secretariat has introduced updates to the registration of participants, with the aim to increase the transparency of participation in the UNFCCC process. Further details can be found here: <a href="https://unfccc.int/process-and-meetings/conferences/the-big-picture/changes-to-the-registration-system-and-process#">https://unfccc.int/process-and-meetings/conferences/the-big-picture/changes-to-the-registration-system-and-process#</a>

## 5 Special requirements for participation of minors

Participants to UNFCCC sessions must be at least 16 years of age. An individual is considered to be a minor if they are under 16 years of age on the first day of the session. Minors may be registered subject to the following terms and conditions:

- Anyone below 16 years of age (hereinafter referred to as the "minor") nominated by an NGO/IGO shall be accompanied by a chaperone at all times. The chaperone must be 21 years of age or older.
- Unaccompanied minors below the age of 16 will not be permitted access to UNFCCC venues.
- 3. Both the minor and the chaperone shall be part of the allotted quota of the respective NGO/IGO. No additional badges for either the chaperone or the minor will be allocated or issued.
- 4. At the time of registration of the minor, each chaperone must sign the appropriate "Minor Participant Release and Waiver of Liability, Assumption of Risk and Indemnity Form" assuring consent of the parent/s/legal guardian/s of the minor and assuming full responsibility of the minor during their custody at the UNFCCC venues.
- 5. Should the minor violate any provision of UNFCCC guidelines for participation, both the minor and the chaperone will face the same consequences.
- 6. Should such consequences result in confiscation of badges, the NGO/IGO will not be allowed to nominate additional individuals in place of the de-badged minor and chaperone for the remainder of the conference/meetings.
- 7. Should the chaperone violate any provision of UNFCCC guidelines for participation, the chaperone will face the consequences.
- 8. Should such consequences result in confiscation of the badge of the chaperone, then another chaperone from among the registered representatives of that NGO/IGO shall assume responsibility of the minor by signing the appropriate "Minor Participant Release and Waiver of Liability, Assumption of Risk and Indemnity Form" in order for the minor to continue participation in the conference/meetings. In the absence of a registered chaperone the minor will not be allowed to participate in the conference/meetings and the concerned NGO/IGO will be requested to remove the minor from the UNFCCC venues.

## 6 Instructions on using the system

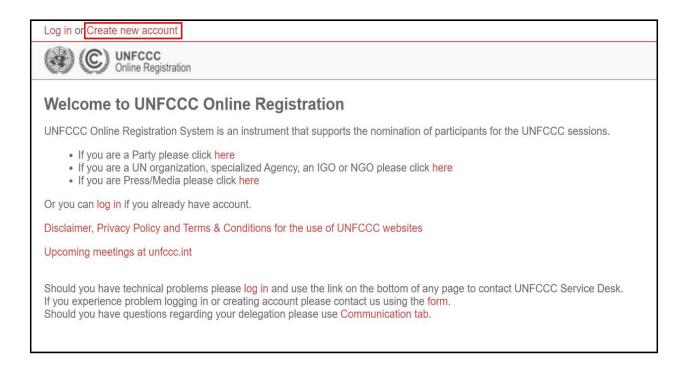
#### 6.1 Accessing the system for the first time

#### 6.1.1 Web address

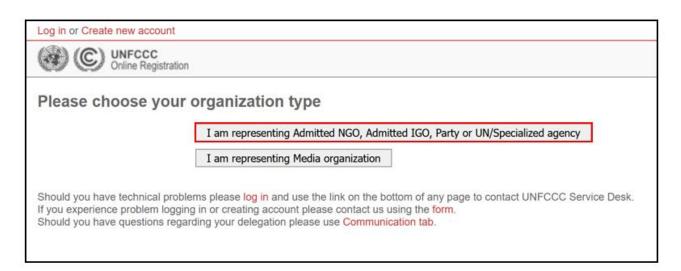
https://onlinereg.unfccc.int/

#### 6.1.2 Creating a new account in ORS

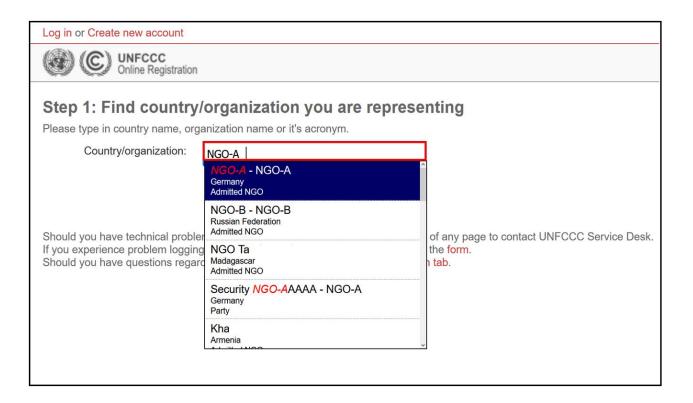
1. Select 'Create new account', on the top right of the screen.



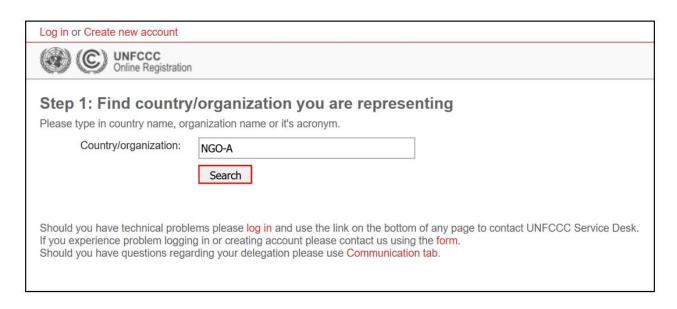
2. Select 'I am representing Admitted NGO, Admitted IGO, Party or UN/Specialized agency'.



3. Enter the name of your organization. The system will provide suggestions after typing a few characters.



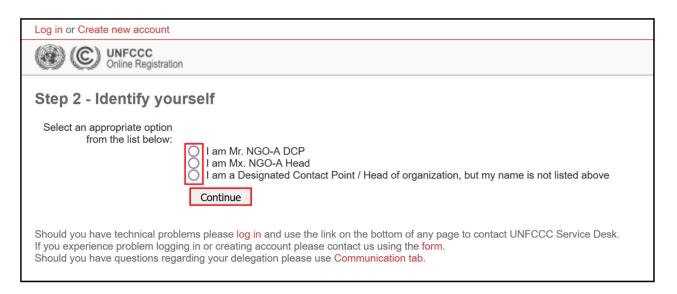
Select 'search' once you have entered the name of your organization.



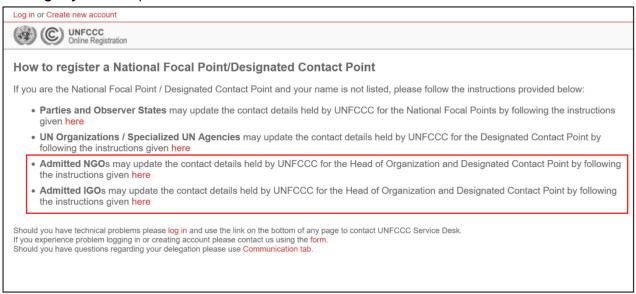
4. Confirm the organization name listed is correct and click on 'Select and continue'. Note that there may be more than one organization listed with a similar name, so be sure you select the correct organization.



5. Choose the option that best describes your situation and select 'continue'. If the Head of Organization and DCP are the same person there will only be two options.



Note: If you select the option 'I am a Designated Contact Point / Head of organization, but my name is not listed above' you will be taken to this page. You can use the forms provided to update your contact details (see 2.1). Once UNFCCC receives your form, **it can take several working days** for the update to reflect in the ORS.



6. Tick the check box to confirm your identity, enter your registered email address, type the security code displayed on the screen. Read and tick the check box to agree to the 'Guidelines and Policies for Participation' and select "Continue".

Note: The security code is designed to protect the system from some forms of malicious attack. If you cannot read the code that is displayed, simply refresh your browser and another code will be displayed.



The system will display a message "Invitation email to XXXX has been sent. Please check your inbox". Note that the green message bar displays information about the actions performed using the system.



7. An email, sender <a href="mailto:onlinereg@unfccc.int">onlinereg@unfccc.int</a> will be sent to the registered email address, containing an activation link (see sample email below). Please check the spam folder in case the email has populated there.

From: UNFCCC Online Registration < onlinereg@unfccc.int>

Sent: Monday, 6 February, 2023 13:00
To: NGO-A DCP <dcp@ngo-a.unfccc.int>

Subject: Invitation to open focal point account on the UNFCCC Online Registration System

# Invitation to open focal point account on the UNFCCC Online Registration System

Dear Mr. NGO-A DCP,

You are receiving this notification because you are registered as Designated Contact Point / National Focal Point of NGO-A in UNFCCC Online Registration System.

This is to inform you that somebody has requested creation of your account in the UNFCCC Online Registration System.

If you have not requested account creation or you do not want to open an account, simply ignore this email. There is no need to contact UNFCCC.

Please use THIS LINK to activate your account.

This initiation will expire after 72 hours.

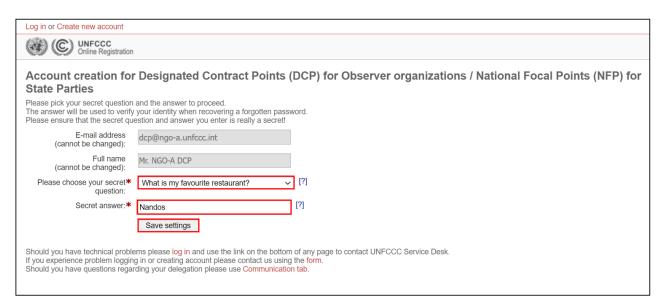
If you choose to accept this invitation, you will be given a login account for the UNFCCC Online Registration System on behalf of **NGO-A**.

Kind regards,

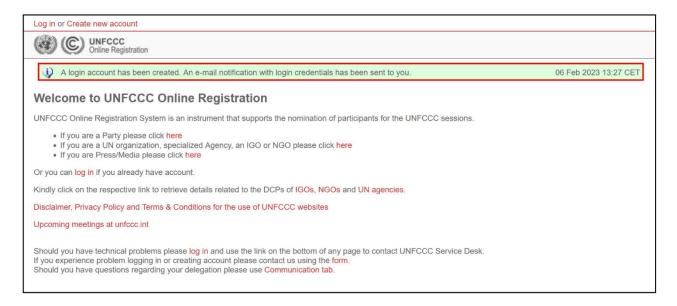
**UNFCCC** secretariat

\*\*\* This is an automated email. Please do not reply to it. \*\*\*

8. The link will open a dialog screen and ask you to choose a secret question. Enter the answer to the secret question and select 'Save settings'.



The system will display a message "A login account has been created. An email notification with login credentials has been sent to you".



9. An email, sender <a href="mailto:onlinereg@unfccc.int">onlinereg@unfccc.int</a> will be sent to the registered email address, containing your login credentials.

From: UNFCCC Online Registration < onlinereg@unfccc.int >

Sent: Monday, 6 February, 2023 13:29
To: NGO-A DCP <dcp@ngo-a.unfccc.int>

Subject: Your login credentials

# Your login credentials

Dear Mr. NGO-A DCP,

You have successfully registered a new account in the UNFCCC Online Registration system.

Below are your login credentials:

Login: dcp@nga-a.unfccc.int

Password: Dq710

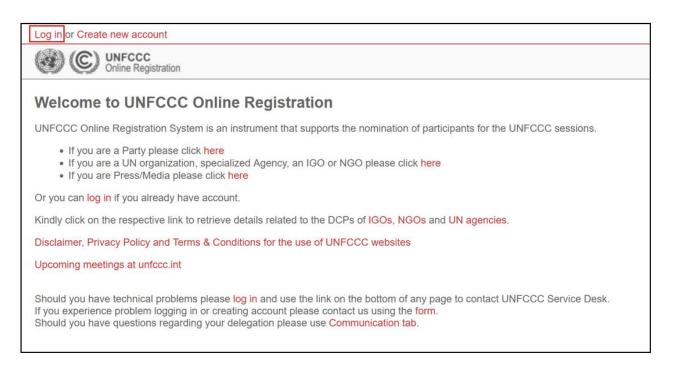
Please use THIS LINK to log in.

Kind regards,

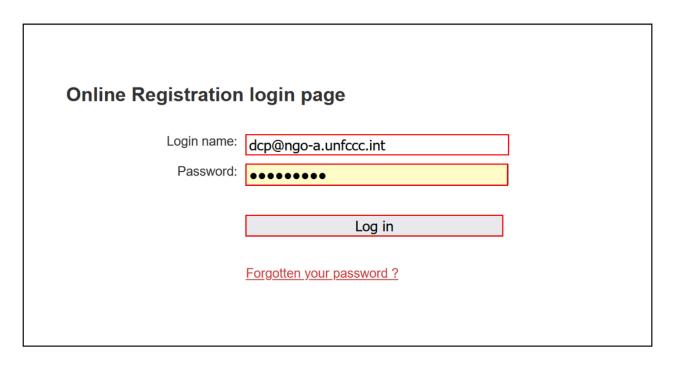
**UNFCCC** secretariat

\*\*\* This is an automated email. Please do not reply to it. \*\*\*

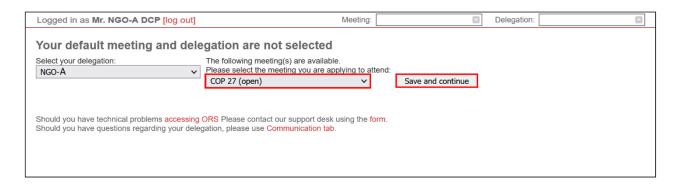
10. Use the link provided in the email or, go to the website (<a href="https://onlinereg.unfccc.int/">https://onlinereg.unfccc.int/</a>) and select 'Log in' on the upper right to continue.



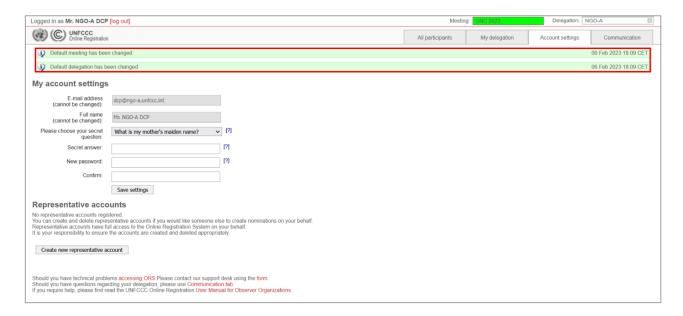
11. Enter your login name (this is your email address) and password from the email and select 'Log in'.



12. Select the meeting you are applying to attend and then click 'Save and continue'



The system will notify you that the default meeting and default delegation has been changed



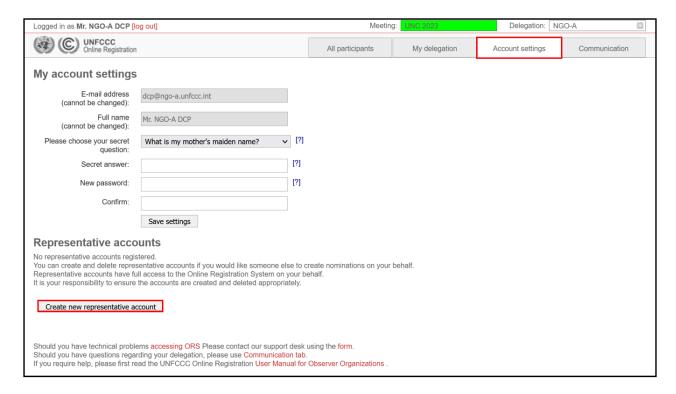
#### 6.1.3 Creating a representative account

The DCP / Head of organization can create and delete 'representative accounts' via the Account Settings tab.

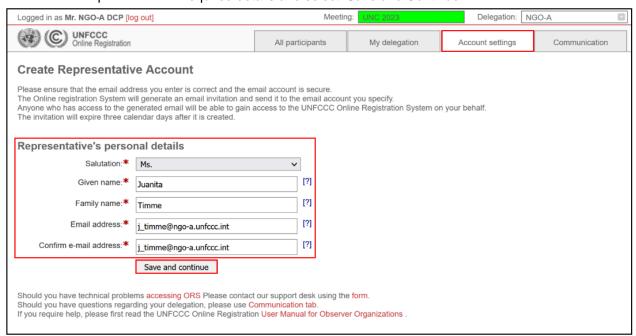
A representative account can perform all the actions of a DCP / Head account, except for creating other representative accounts. Furthermore, individuals holding a representative account will not receive the email notifications sent by the Secretariat to the DCP / Head of organization.

Note: Please only create representative accounts for your trusted representatives and delete them when they are no longer required. You are responsible for the actions of your representative accounts.

1. Go to the "Account Settings" tab and select 'Create new representative account'

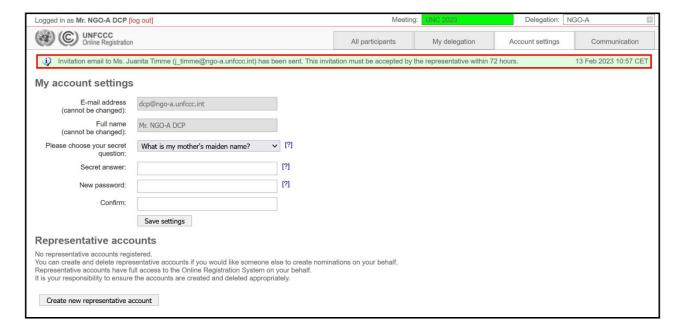


2. Enter the representative's required details and select 'Save and Continue'.



The system will display a message "Invitation email to XXX has been sent. This invitation must be accepted by the representative within 72 hours" as shown below.

To continue the representative should follow the instructions included in the email.



3. An email, sender <a href="mailto:onlinereg@unfccc.int">onlinereg@unfccc.int</a> will be sent to the representative's chosen email address, containing an activation link (see sample email below). Please check the spam folder in case the email has populated there. Note that the DCP / Head will also receive a separate email notifying them that a representative account for their organization has been created.

From: UNFCCC Online Registration <onlinereg@unfccc.int>

**Sent:** Wednesday, 13 February, 2023 10:57 **To:** Juanita Timme < <u>i timme@ngo-a.unfccc.int</u>>

Subject: Invitation to open a representative account on the UNFCCC Online Registration System

# Invitation to open a representative account on the UNFCCC Online Registration System

Dear Ms. Juanita Timme,

Designated Contact Point / National Focal Point of **NGO-A** (Mr. NGO-A DCP) invites you to become his/her representative for the UNFCCC Online Registration System.

Please use THIS LINK to activate your account.

This initiation will expire after 72 hours.

If you do not want to open a representative account, simply ignore this email. There is no need to contact UNFCCC.

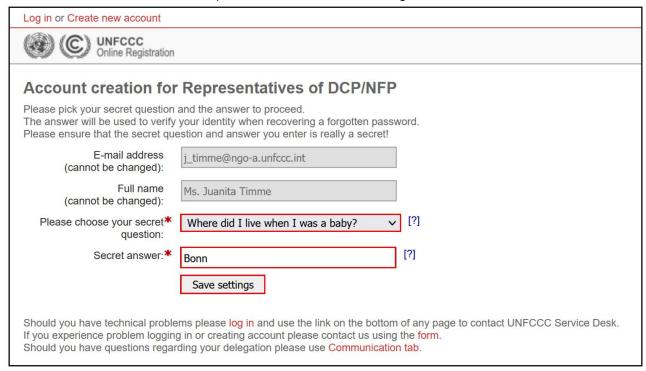
If you choose to accept this invitation, you will be given a login account for the UNFCCC Online Registration System on behalf of **NGO-A**.

Kind regards,

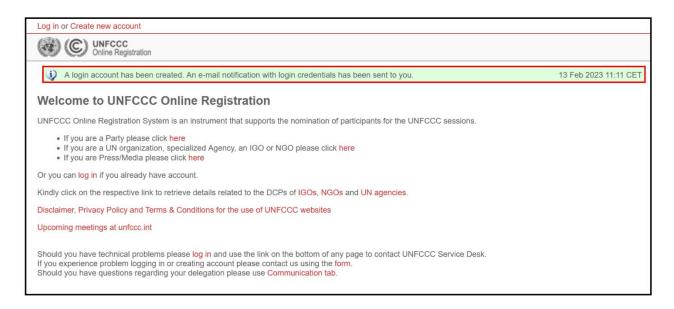
UNFCCC secretariat

\*\*\* This is an automated email. Please do not reply to it. \*\*\*

4. The link will open a dialog screen as shown below and ask you to choose a secret question. Enter the answer to the secret question and select 'Save settings'.



The system will display a message "A login account has been created. An email notification with login credentials has been sent to you".



5. An email, sender <a href="mailto:onlinereg@unfccc.int">onlinereg@unfccc.int</a> will be sent to the representative's email address, containing the login credentials (see sample email below). Use the Login name (this is your email address) and password from the email to log in.

From: UNFCCC Online Registration < onlinereg@unfccc.int >

**Sent:** Wednesday, 13 February, 2023 11:11 **To:** Juanita Timme < <u>i timme@ngo-a.unfccc.int</u>>

Subject: Your login credentials

# Your login credentials

Dear Ms. Juanita Timme,

You have successfully registered a new account in the UNFCCC Online Registration system.

Below are your login credentials:

Login: j\_timme@ngo-a.unfccc.int

Password : kkj8s2PD

Please use THIS LINK to log in.

Kind regards,

**UNFCCC** secretariat

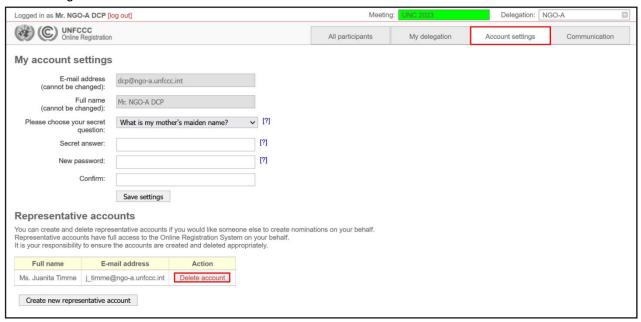
\*\*\* This is an automated email. Please do not reply to it. \*\*\*

Note: If an individual with a representative account becomes the DCP/Head of the organization, ensure that their representative account is deleted before the transition. Failing to do so can cause extensive delays in accessing the system, as the email address of the incoming DCP/Head will be blocked by their representative account, particularly when the same email address is used.

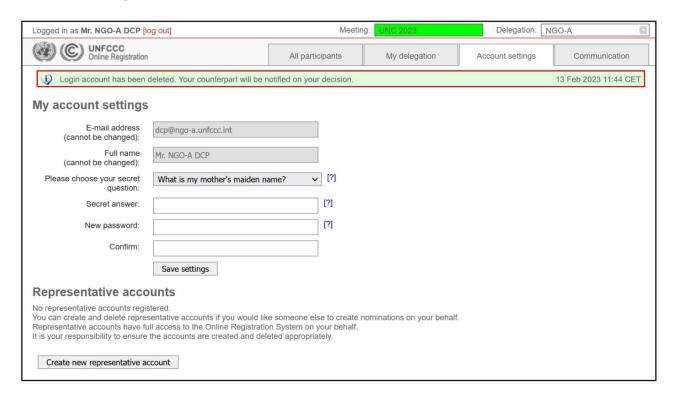
#### 6.1.4 Deleting a representative account

The DCP / Head of organization can delete 'representative accounts' via the "Account Settings" tab.

1. Go to the "Account Settings" tab and select 'Delete account'. This will prompt a confirmation message. Then select "OK".



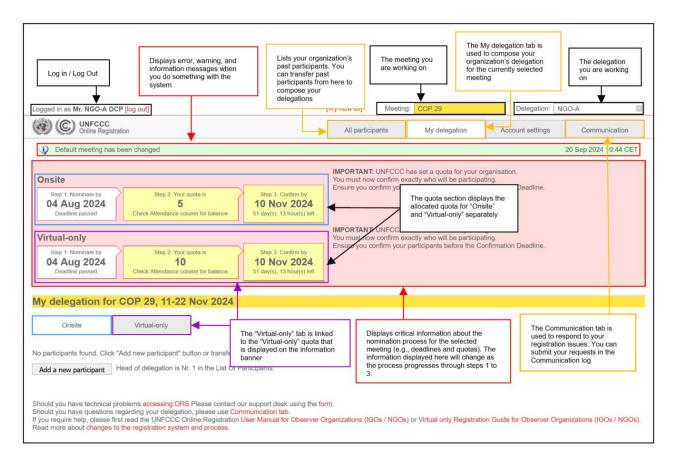
2. The system will display a message "Login account has been deleted. Your counterpart will be notified of your decision".



#### 6.2 Overview of the user interface

This section briefly introduces some key elements of the ORS by looking at the "My delegation" tab.

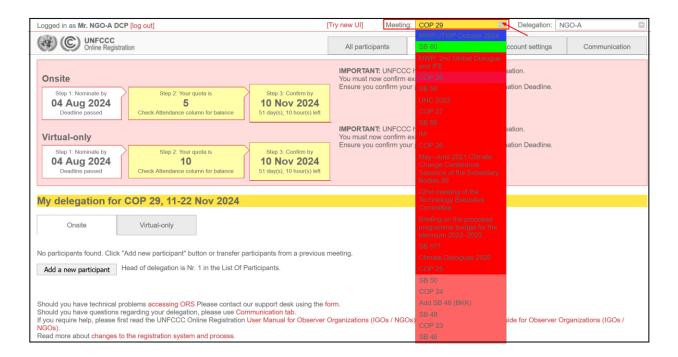
The information banner under the "My delegation" tab, displays the allocated onsite quota and the registration timeframe.



#### 6.3 Step 1 of the registration process - Nominate Participants

The first step in the process is to nominate your participants for a session within the nomination deadline. Please ensure you only nominate the participants you wish to attend. There is no need to overestimate the size of your delegation, as participants can be replaced up until the confirmation deadline.

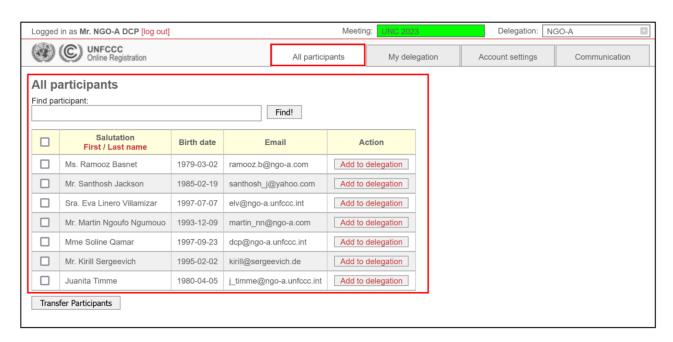
Note: The default meeting needs to be changed manually after every UNFCCC session by using the "meeting drop-down menu" on the top right corner.



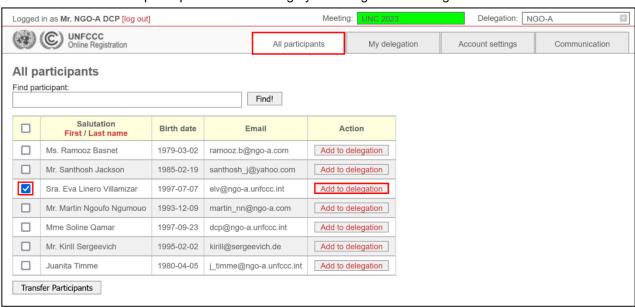
Participants can be nominated for a meeting either by using the existing records from past meetings (the system contains data from the last 5 years) or by creating a new participant. Always use existing participant records when possible.

#### 6.3.1 Nominating past participants

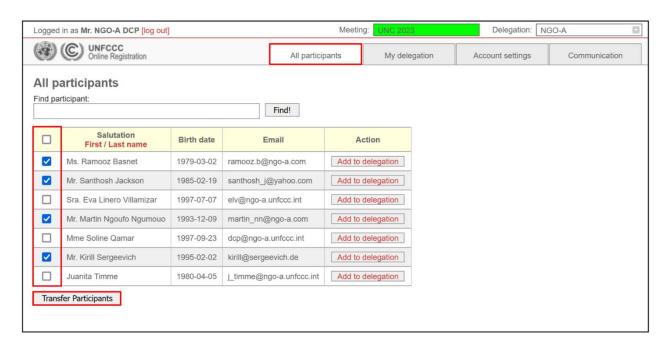
1. Select the "All Participants" tab to display all the participants from previous meetings.



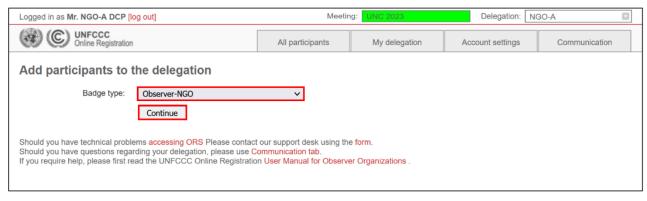
2. Nominate individual participants for a meeting by selecting 'Add to delegation'.



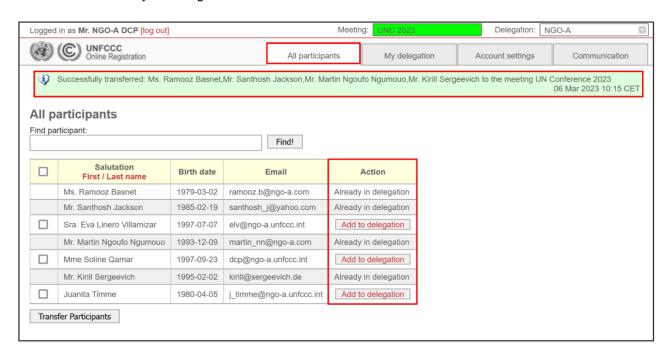
Alternatively, more than one participant can be transferred at a time by using the checkboxes on the left and then selecting 'Transfer Participants'.



3. Select the badge type appropriate to the participant(s) you wish to nominate and click on 'continue'.



4. The results of your request are displayed in the green banner at the top of the screen. The "Action" column in the "All participants" list now shows which of the participants have been included in your delegation.

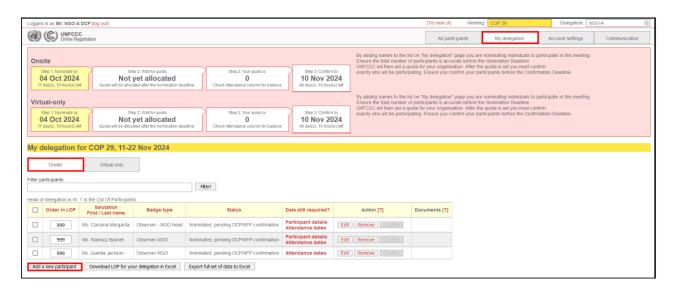


- 5. Navigate to the "My delegation" tab to view your delegation. Note that:
  - The order of your participants in the List of Participants (LOP) will be set to 999 by
    default. Please update this to reflect the order in which your participants should be
    listed in the official list of participants that will be prepared for the sessions.
  - Participants given the same "Order in LOP" value will be listed in alphabetical order by last name within a badge type.
  - By protocol order, the head(s) of the delegation ('Observer IGO head' or 'Observer NGO head') go automatically to the top of the list. This is followed by 'Observer IGO' or 'Observer NGO'.
  - The red warning messages "Participant Details" under the "Incomplete details" column indicate that participant details are incomplete.



#### 6.3.2 Nominating a new participant

 Select the 'Onsite' tab and click on the 'Add a new participant' button at the bottom of the "My delegation" tab.



2. It will open a dialog screen as shown below. Select "Add a completely new participant".



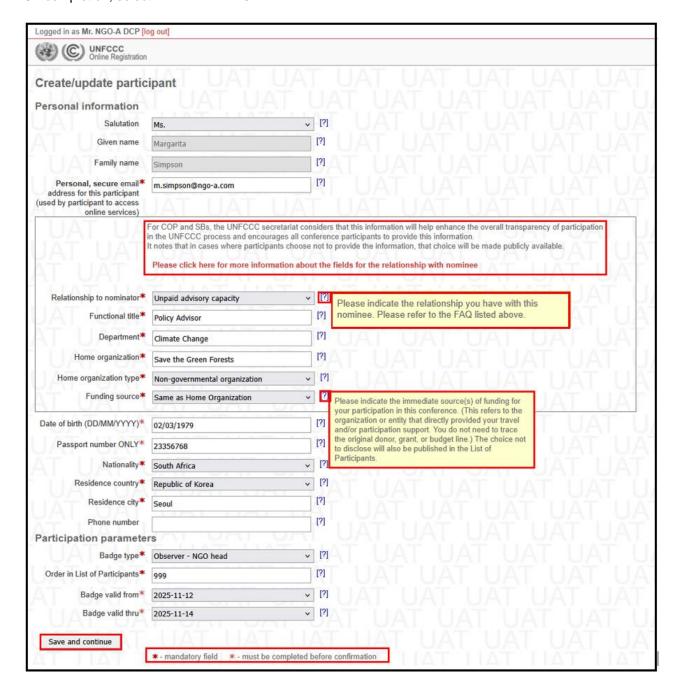
- 3. Please ensure all mandatory fields marked with a bold red Asterix (\*) are completed prior to the nomination deadline. All remaining details marked with a plain red asterisk (\*)must be completed prior to confirming a participant. For more information, hover your mouse over the [?] icon.
  - Please enter all information in mixed case, e.g., "John Smith", not "JOHN SMITH" or "john smith"
  - The system also offers a "No last name in the passport" check box.
  - A unique email address needs to be provided for each participant in order to receive the confirmation email with the nomination acknowledgement letter.
  - Relationship to nominator, functional title, department, home organization, home organization type, funding source<sup>4</sup> and funding source type are mandatory fields which enhance the overall transparency of participation in the UNFCCC process. Note that in cases where participants choose not to provide the information, that

<sup>&</sup>lt;sup>4</sup> Please indicate the immediate source(s) of funding for your participation in this conference. This refers to the organization or entity that directly provided your travel and/or participation support. You do not need to trace the original donor, grant, or budget line.

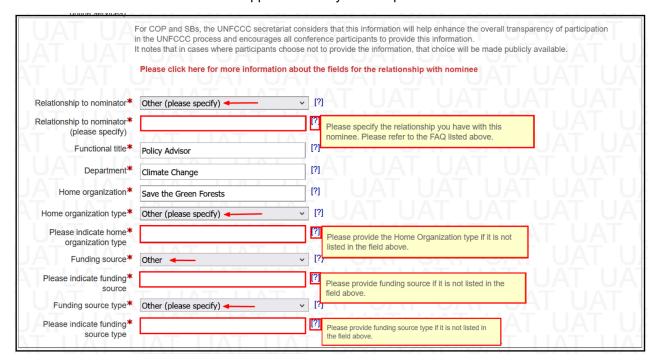
- choice will be reflected in the LOP published for the session. FAQs on this can be found here.
- For the participant's home organization, department and functional title please enter the full official names/titles in English, if an official English name exists.
   Please do not use acronyms or abbreviations.

Note that for visa purposes and upon arrival at the sessions, the personal details added for each participant must exactly match their official identification document.

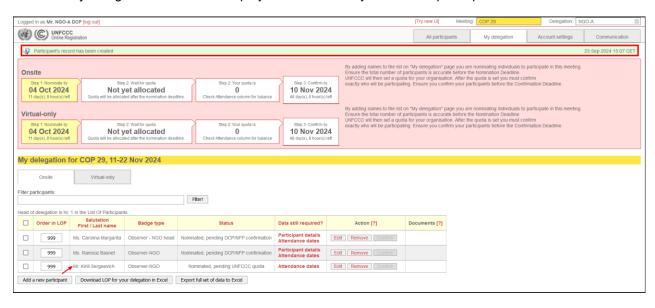
On completion, select the "Save and Continue" button at the bottom of the screen



**Note:** If the appropriate option is not listed in the drop-down menu for the fields Relationship to Nominator, Home Organization Type, Funding Source, and Funding Source Type, please select "Other." A text box will then appear where you can provide the relevant details.



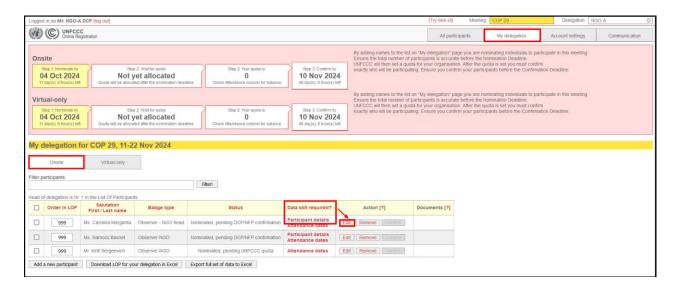
4. The "My delegation" tab is now displayed with the newly nominated participant.



#### 6.3.3 Editing participant details

Participant details can be edited by selecting the 'Edit' button in the "Action" column on the "My delegation" tab. Changes to a participant's details can be made up until the confirmation deadline of a session.

If some details have not been completed, a red warning message "Participant Details" will be displayed in the "Incomplete details" column of the "My delegation" overview.



Note: All fields except the participant's name can be updated even after the delegate has been confirmed. To update the given name and family name, please submit a request via the communication tab. The nomination acknowledgement letter will automatically reflect the changes.

#### 6.3.4 Removing participants from a delegation

Unconfirmed participants can be removed from your delegation by selecting the "Remove" button in the "Action" column on the "My delegation" tab.

Note that it is not possible to remove a participant while the UNFCCC are in the process of allocating quota, or once a participant has been confirmed.

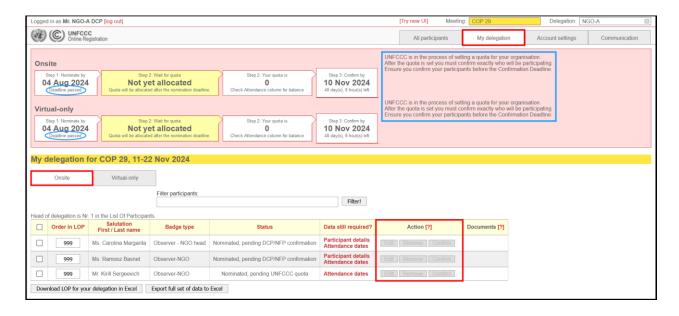


#### 6.4 Step 2 of the registration process - Quota Allocation

Once the nomination deadline has passed, the UNFCCC will allocate quota to each organization that nominated participants within the deadline.

Please be informed that quota is calculated upon overall number of nominations received, history of engagement, available venue capacity, any applicable health, safety, and security regulations, among other factors.

Note: The quota allocation process may take over a week. During this time, it is not possible to add or remove participants from a delegation.

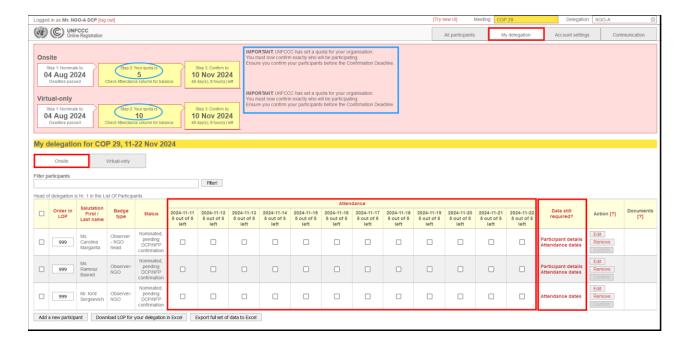


## 6.5 Step 3 of the registration process - Confirm Participants

Once quota has been allocated you are able to confirm the participants of your delegation within the confirmation deadline.

Before a participant can be confirmed, the participant's attendance dates must be selected, and personal details must be completed.

The "Incomplete details" column indicates any remaining details necessary to complete a participant's registration. The "Confirm" button is then enabled once all required tasks are completed.

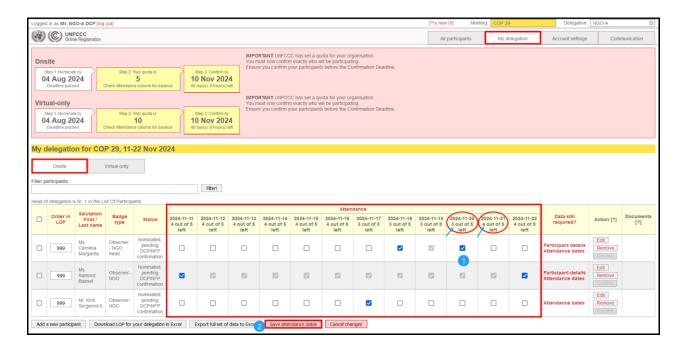


### 6.5.1 Setting attendance dates

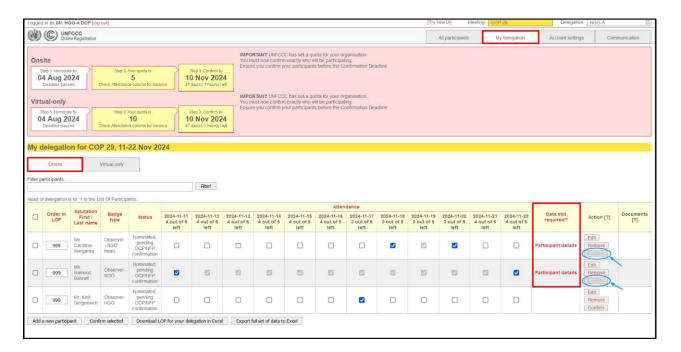
The attendance column in the "My delegation" tab indicates the attendance dates and the total quota allocated to your organization. This column is used to select the dates your participants will be attending.

The interface allows the DCP to distribute the allocated quota among the delegates for each day of the conference, provided this does not exceed the allocated quota (see section 6.9).

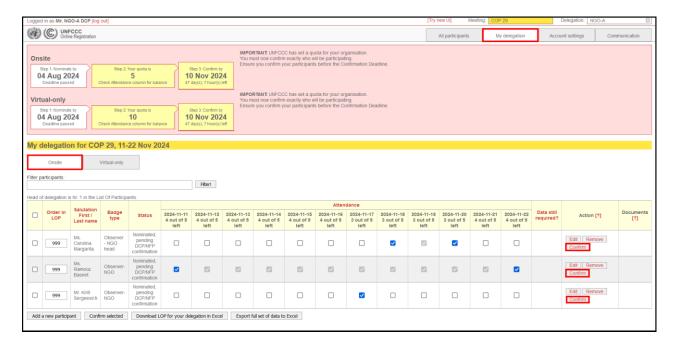
- 1. Select the attendance checkbox for each participant. The system will allow you to select attendance dates within your allocated quota. The remaining quota displayed at the top of the column decreases as you tick the checkboxes.
- 2. Select the "Save attendance dates" button at the bottom of the screen when you are done.



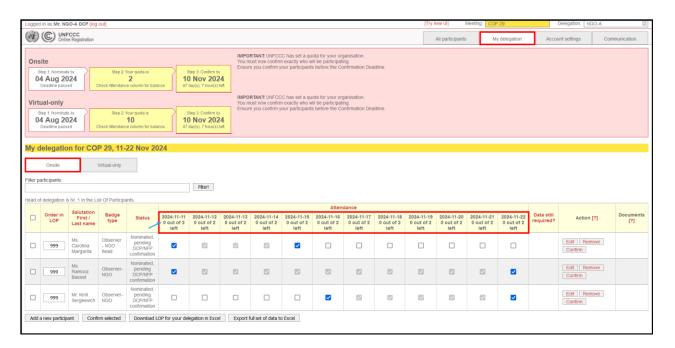
3. Note that the "Attendance Dates" message in the "Incomplete details" column is no longer displayed for the first two participants. However, the "Participant details" are still incomplete, therefore the "Confirm" button remains disabled. The participant details must be completed to enable the "Confirm" button.



4. Once the participant details have been completed, the "confirm" button is enabled.

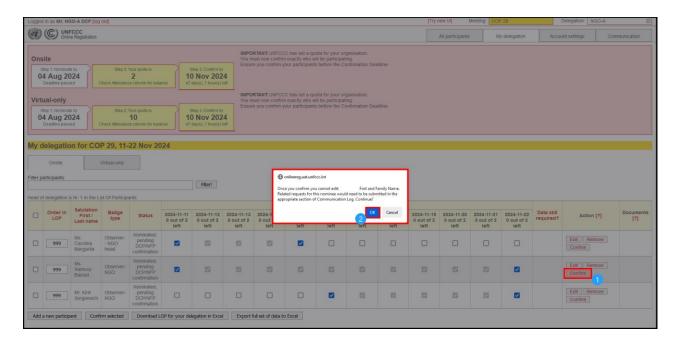


5. The screenshot below shows that the attendance dates have been set and the participant details completed, exhausting the allocated quota.



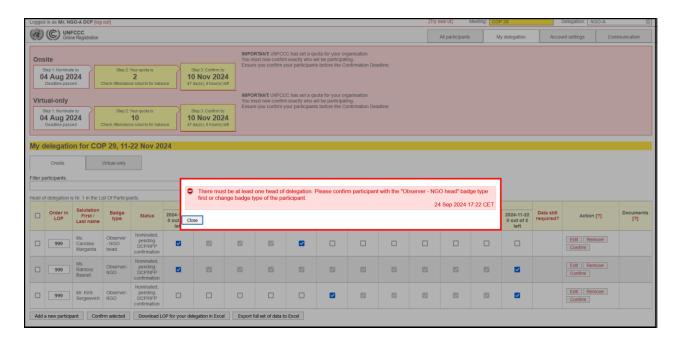
## 6.5.2 Confirming participants

1. To confirm a participant's attendance, select the "Confirm" button for that participant. This will prompt a dialog box to ensure that all the details are correct before confirming, then select "OK".

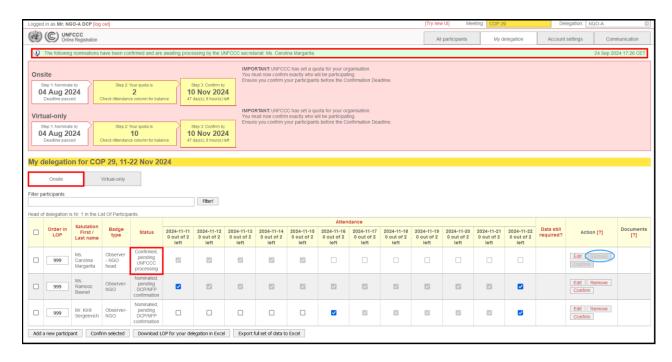


Each delegation must have at least one participant assigned the badge type 'Observer - NGO/IGO head'. A maximum of two participants may hold this badge type and at least one 'Observer - NGO/IGO head' must be assigned before confirming other participants.

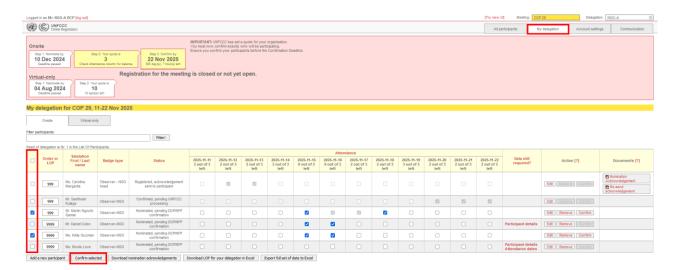
Note: The head of delegation is not necessarily the DCP/Head of organization, but the person responsible for the delegation at the session.



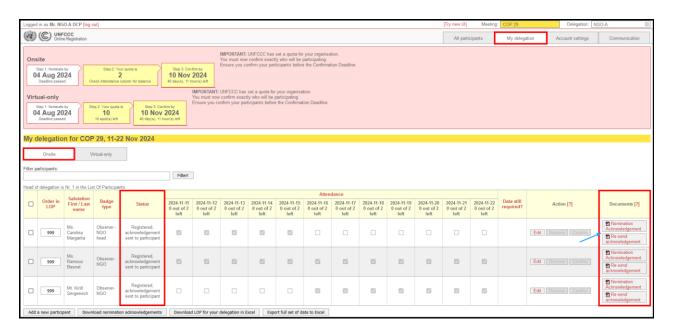
2. After confirmation, the status column indicates that the participant has been confirmed and is pending UNFCCC processing. Once the status changes to "Registered", a confirmation email with the nomination acknowledgement letter will be sent to the participant.



Alternatively, more than one participant can be confirmed at a time by using the checkboxes on the left and then selecting "Confirm selected" at the bottom.



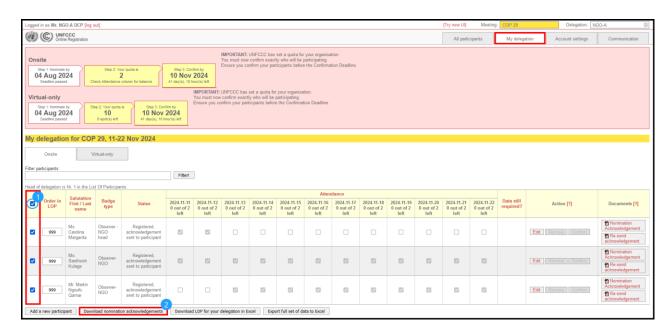
3. Once the "Status" column changes to "Registered", the 'nomination acknowledgement' button will be enabled, allowing you to re-send or download the acknowledgement letter.



## 6.6 Step 4 of the registration process - Download Nomination acknowledgement Letter

The DCP has the option to re-send or download a participant's nomination acknowledgement letter at any time, via the 'Documents' column of the "My delegation" tab.

More than one nomination acknowledgement letter can be downloaded at a time by selecting multiple participants using the checkboxes on the left of the screen and clicking the "Download nomination acknowledgements" button at the bottom of the "My delegation" tab.



Once a participant is confirmed, a registration confirmation email will be sent to the participant's email address, guiding them to download the acknowledgement letter.

From: UNFCCC Online Registration < <a href="mailto:onlinereg@unfccc.int">onlinereg@unfccc.int</a>>

Sent: Monday, 15 September, 2025 17:10

To: Margarita Simpson < <a href="mailto:m.simpson@ngo-a.com">m.simpson@ngo-a.com</a>>
Subject: Registration confirmation for UNFCCC COP 30

## **Registration confirmation for UNFCCC COP 30**

Dear Ms. Margarita Simpson,

You have been registered for UNFCCC COP 30.

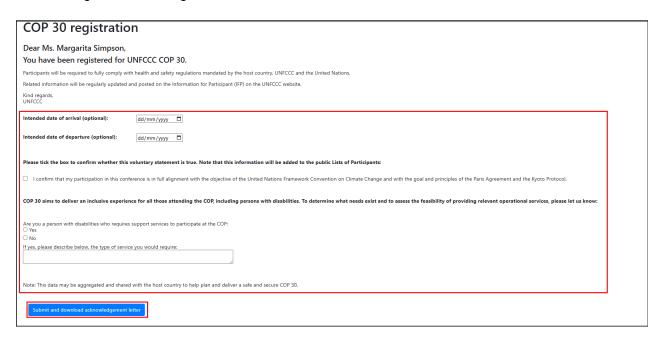
You will need to show the acknowledgement letter at the registration counter in paper or electronic form to obtain your conference badge. The acknowledgement letter can be downloaded by clicking on the link below

By clicking on that link to download your acknowledgement letter, you agree and confirm:

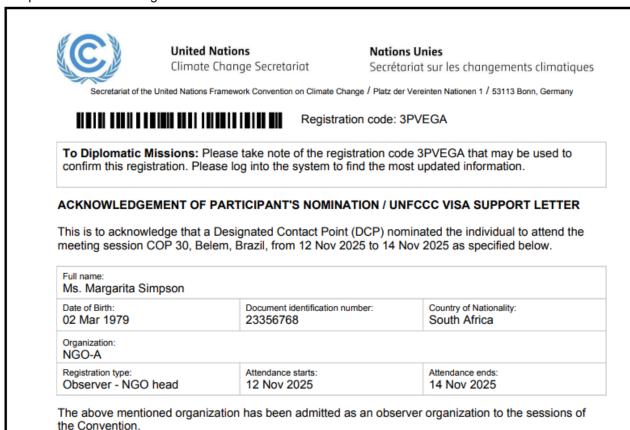
- To abide by secretariat's Code of Conduct, as amended from time to time, which can be accessed from <a href="here">here</a>;
- That the secretariat will share your personal data from the on-line registration system with the
  host government for the purposes of issuance of visa, and, if required, in connection with the
  organization of COP 30;
- That if your name is included in the List of Participants, the secretariat will publish other related details provided during registration such as your title, your home organization, your relationship to the organization that nominates you, etc.

You can download the acknowledgement letter by clicking here.

Participants will be directed to a separate page to optionally submit additional details before downloading the acknowledgement letter.



#### Sample of the acknowledgement letter:



Participants must bring their nomination acknowledgement letter, valid passport, or official photo ID to collect their badge and access the venue. This will speed up the accreditation process at the venue.

Note: If a participant is deregistered from the session by the DCP, the downloaded document becomes invalid. It is the sole responsibility of the DCP to ensure that the participants are aware of their assigned attendance dates and inform them if they have been deregistered.

#### 6.6.1 After the confirmation deadline has passed

Please note the following:

- Unconfirmed participants will NOT be able to participate in the session.
- Confirmed participants will NOT be able to participate until their status is changed to "Registered".
- Confirming participants just before the deadline may cause delays due to the high volume of traffic on the site. To avoid this, it is recommended to confirm the registrations of your participants as early as possible.
- The record of a confirmed participant cannot be deleted once a badge has been issued

#### 6.7 Functions of the ORS

## 6.7.1 Replacing participants

## Prior to confirmation:

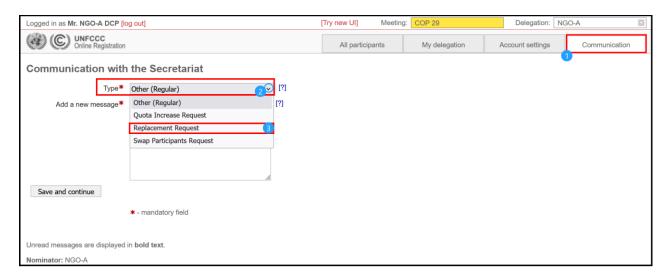
Before you confirm a participant and prior to the confirmation deadline, it is possible to edit the participant details (section 6.3.3), adjust attendance dates (section 0), and remove the participant from your delegation (section 6.3.4).

#### After confirmation:

To replace a confirmed participant, the DCP can send a replacement request via the communication tab. A confirmed participant can only be replaced by a participant in draft.

# Note that the replacement request option only becomes available once a participant has been confirmed.

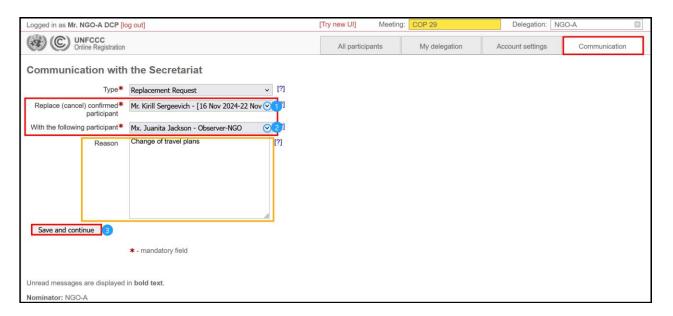
1. Go to communication tab and select 'replacement request' from under the drop-down menu.



2. Select the confirmed participant you want to replace (1). Then, select the participant you would like to replace them with from the list of participants in draft (2).

If the participant you want to appoint does not appear on this list, make sure that all participant details are completed. It also offers an optional section to post a reason for the replacement request. Once completed, select "Save and continue".

Note: Replacement requests are approved manually and may take several working days.

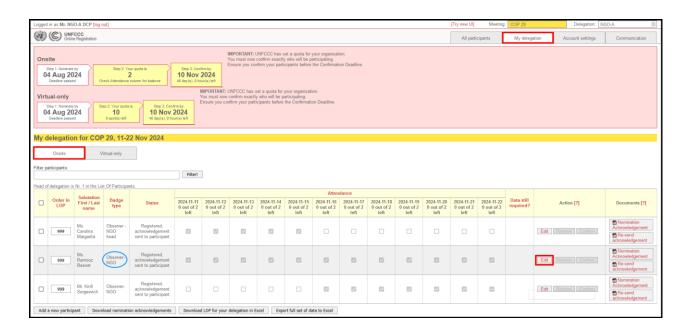


#### 6.7.2 Changing the badge type / validity dates of a participant

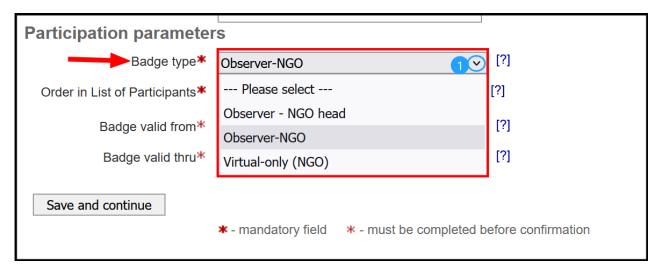
This feature allows you to change the badge type of a participant between the badge types 'Observer - NGO/IGO head' and 'Observer - NGO/IGO'. There is no limit to the number of times an organization can change the badge type of their participants before the confirmation deadline.

Please note that during sessions, in case of a badge type change or validity date change, an issued badge will be immediately disabled. Hence, the disabled badge cannot be used to access the Blue Zone. The participant then needs to proceed to the registration counters to receive a new badge with the updated badge type / validity dates.

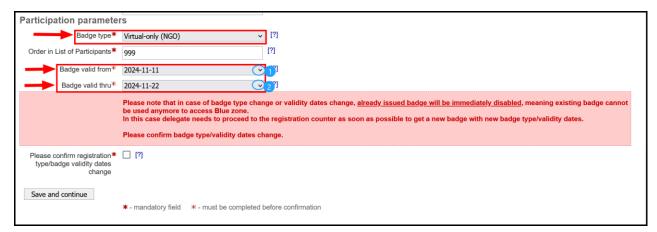
1. To change the badge type of a participant, select the 'Edit' button under the 'Action' column on the "My delegation" page.



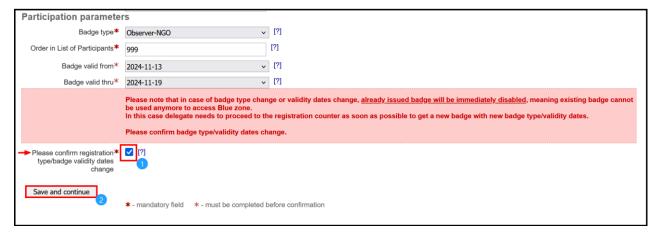
2. At the bottom of the participant details page, under participation parameters, select the badge type appropriate to the registered participant from the drop-down menu.



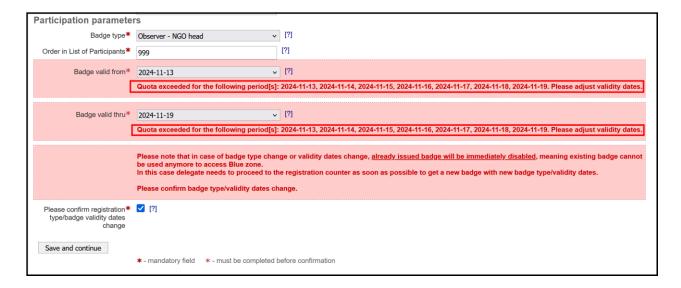
Select the applicable date from the "badge valid from" and "badge valid thru" options. The
validity dates of the participant can be amended accordingly without exceeding the
allocated quota.



4. Tick the check box to confirm the changes made to the badge type and validity dates of the registered participant and select "Save and continue".



If the change of validity dates exceeds the allocated quota, the system diplays a warning message.



Please note that the system will automatically send the updated confirmation email with the nomination acknowledgement letter to the participant. If the email is not received by the participant, it can be re-sent or downloaded from ORS by the DCP.

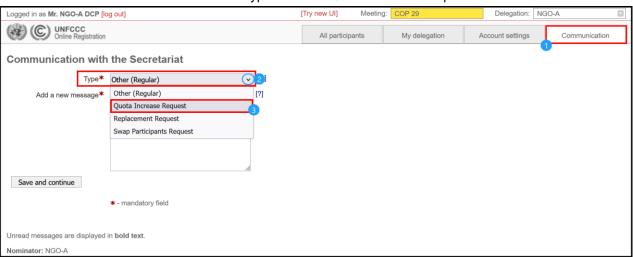
Any changes to participant details will automatically be reflected in the nomination acknowledgement letter.

#### 6.7.3 Quota Increase Request

The DCP may submit a "Quota Increase Request" (QIR) via the Communication tab. Please be informed that quota is calculated upon overall number of nominations received, history of engagement, available venue capacity, any applicable health, safety, and security regulations, among other factors. Note that given the demand, we consider each request individually, based on the justification provided.

Note: The option to select QIR is only available after the quota allocation process.

1. Go to Communication tab and under "type" select " Quota Increase Request".



2. Input the number of additional quotas required and provide a reason. Once completed, select "Save and continue".

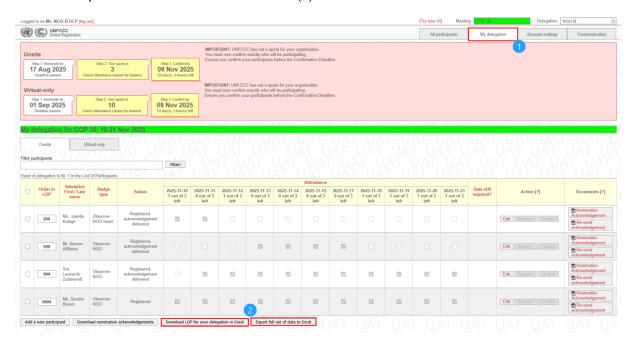


Please note that the reason provided in your quota increase request will be taken into consideration during the review process. The secretariat will inform you accordingly once a decision has been made.

#### 6.7.4 Download the List of Participants (LOP)

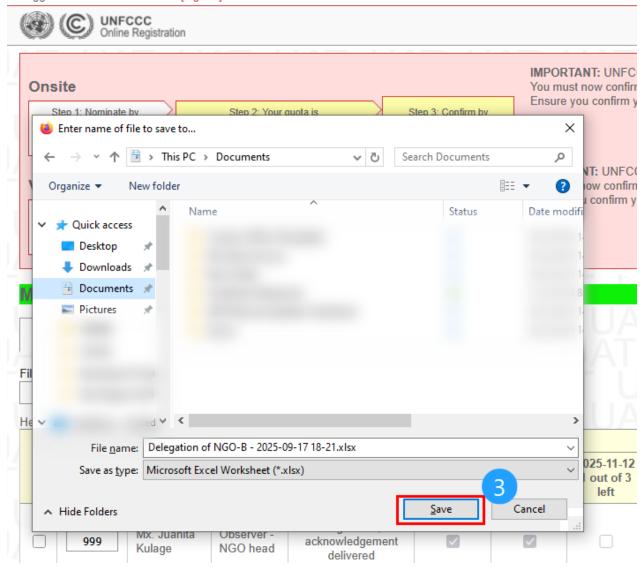
This feature allows you to generate your delegation's LOP in excel format with the following options:

- Download LOP for your delegation in Excel: Includes LOP Group, LOP Order, Full Name, Organization, Department and Func Title
- Export full set of data to Excel: Includes all fields such as Nominator, Prefix, Full Name, Organization, Department, Func Title, Status, Nationality, ID details, Birth Date, Email, Registration Type, Badge Validity
- 1. Go to the "My Delegation" tab (1). Select either 'Download LOP for your delegation in Excel' or 'Export full set of data to Excel' button (2).



2. Then, select 'save' to download the file (3).

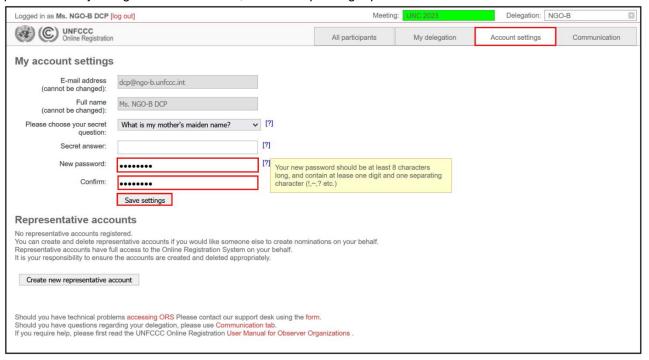
Logged in as Ms. NGO-B DCP [log out]



#### 6.8 Miscellaneous features

#### 6.8.1 Changing your password

This can be done on the "Account settings" tab, simply update the fields "New Password" and "Confirm" and select "Save Settings". We recommend changing your password as soon as possible after you log in for the first time, or after requesting a password reset.



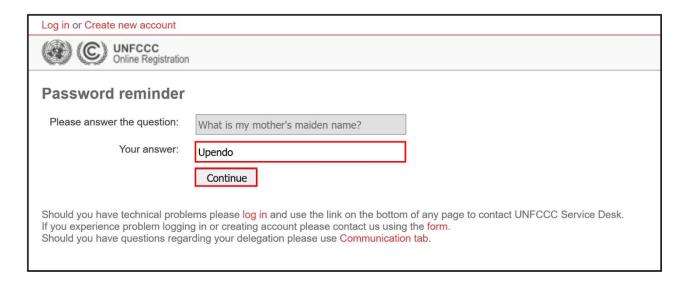
### 6.8.2 Resetting your password / requesting your login credentials

If you forget your password, you can request a password reminder from the log in screen.

1. Enter your email address and select "Continue".



2. Enter the answer to your secret question and select "Continue". You will receive an email containing a new temporary password. Please log in and change your password as soon as you receive this email.



## 6.9 Integrated Daily Badge System

The User Manual for the Integrated Daily Badge System can be found here:

https://unfccc.int/documents/632566

## 7 Security

To ensure the security of your data please observe the following guidelines:

- When you request access to the system for the first time or reset your password you
  will be sent an email containing a password. Always log in to the system and change
  this password.
- Do not share logins and passwords. The system allows you to create an account for your representative.
- Please only create a representative account for a person you trust to represent you
  and delete the account when it is no longer required. You are responsible for the actions
  of the representative accounts.
- Only log in using the official UNFCCC Online Registration System web address, which always begins with "https://onlinereg.unfccc.int/". Do not log in using web addresses provided in other websites, emails, or other messages you may receive (phishing attacks).
- Never share your password, including someone claiming to be with the UNFCCC secretariat. UNFCCC will never ask for your password.
- Always log out of the system when you are finished working.
- For your security, the system will automatically log you out after 60 minutes of inactivity.