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MESSAGE TO OBSERVERS

Gathering Information Related to Pre-Booked Air Travel and Accommodation in Santiago

Dear Designated Contact Points,

In relation to the change of location for COP 25, it has come to the attention of the in-coming Presidency (Chile), and the secretariat that some organizations have encountered difficulties in their efforts to secure refunds of their pre-booked air travel to Chile and their accommodation in Santiago.

In order to assess the magnitude of this situation and to facilitate in finding a solution, we are gathering information about relevant airlines and hotels. Therefore, we kindly request every organization that has encountered difficulties in procuring their refunds to send us their information to contact@cop25.cl.

In order for us to assist and respond in an efficient manner, please send one email per observer organization including all the details of the airline and/or hotel reservations that you are having problems with (include the name of airlines and/or hotels and the reference number as well as contact details for each reservation). This will allow us to determine what actions we can take to assist your organization.

Thank you for your cooperation.

Yours faithfully,

(Signed by)

Carolina Schmidt
Minister of Environment
Republic of Chile

(Signed by)

Patricia Espinosa
Executive Secretary
UNFCCC secretariat

Distribution: To organizations admitted as observers to the United Nations Framework Convention on Climate Change through their Designated Contact Points and Constituency Focal Points