

COP 31 Observer Engagement Briefing

Logistics, Security and Code of Conduct

Q&A Summary | Tuesday, 13 October 2026

Consolidated questions and responses from both sessions. Similar questions have been combined. Answers reflect information provided during the briefings and may be subject to subsequent updates.

Registration and accreditation

1. When should participants collect their badges, and how can they avoid queues?

→ Badge collection is available during the pre-session week, although this does not permit entry into the venue before COP opens. Registration hours are still being finalized, but registration generally opens around 07:00 and, during COP, runs until at least 19:00. The first day, Leaders Summit days and Monday of the second week are expected to be busy. Participants with an early engagement (9:00 am) on these days are advised to arrive earlier (8:00 am); queues can be particularly heavy between approximately 08:30 and 11:00. Once finalized, the registration desk hours will be available [here](#).

2. Can organizations use daily badges, change designated days or obtain badges for event support?

→ Daily badging permits organizations to rotate participants within their allocated quota. Badges are individual and date-specific, including where a participant attends on non-consecutive days. Changes to assigned days can be requested through the communications tab on the [UNFCCC Online Registration System \(ORS\)](#), although unnecessary changes should be avoided. Organizing a side event, pavilion or other activity does not automatically entitle an organization to additional badges; additional quota requests may be submitted but are not guaranteed.

3. Can heads of delegation collect badges for other participants?

→ No. Observer participants must collect their own badges in person.

4. Can in-person participants switch to virtual participation, and are additional virtual badges possible?

→ Observer organizations were allocated up to ten virtual-only badges. Participants experiencing difficulties switching from in-person to virtual registration should contact the registration team through [ORS](#). Although the original virtual nomination deadline had passed, requests for additional virtual badges could be submitted through the additional quota request process for consideration. Organizations should return unused in-person accreditation through the ORS.

5. What can virtual participants access?

→ The UNFCCC virtual meeting platform provides access to negotiations according to the participant's accreditation and whether meetings are open to observers. It also provides schedules and access information for side events and Global Climate Action events. Some pavilion events may offer online access at the organizers' discretion. Further information: [IFP](#)

6. Are children and chaperones allocated separate badges?

→ Children and chaperones must be accounted for within the organization's allocated quota. Further information can be found [here](#).

7. When will the list of registered participants be available?

→ A provisional list of participants, including registered organizations, is expected to be published at the beginning of COP 31. A final list of those who attended will be published after the conference. Further information will be available on the [COP 31 conference page](#)

8. Do organizations awaiting formal admission have different access rights?

→ In principle, organizations recommended for admission have the same access arrangements as already admitted organizations. However, admission remains subject to a formal decision by the COP on its first day. Objections to admission have not occurred in previous cases, but if an organization were not admitted, its access would have to be withdrawn.

Transportation and accommodation

9. When will free shuttles operate, including before COP?

→ Free transport is assured for the conference period. Organizers are working to start shuttle services during the pre-session week, but the exact start date was not confirmed. Any early service was expected to operate at lower frequency. Route and timetable details are still being finalized and will be available through the host country app and participant information. Further information can be found [here](#).

10. Must participants use official stops, and are reservations required?

→ Shuttles may only be boarded at designated stops; participants cannot flag them down along a route. Advance seat reservations are not required. Accredited participants may use the services, including those staying outside the official hotel network if they can reach an official stop. Further information can be found [here](#).

11. What if the nearest shuttle stop is too far from a hotel?

→ Shuttle routes and stops were still being calibrated. Participants were invited to report specific hotels with impractical distances, especially hotels listed on the official accommodation portal, for review. Further information, including contact details, is available [here](#).

12. Are airport transfers free or discounted, and can they be booked in advance?

→ Airport transfers can be booked in advance through providers or hotels; an airport information point is also planned to help arriving participants. Further information can be found [here](#).

13. Will the tram be free for conference participants?

→ The tram is intended to be included in the free conference transport network for badge holders.

14. Can Green Zone participants use shuttles?

→ Participants accredited for the Green Zone through the host country should be able to use the shuttles to reach the Green Zone entrance.

15. Where will private taxis and shuttles drop off passengers?

- Drop-off facilities are planned near the main transport car park. Participants can cross a pedestrian bridge to reach the Blue Zone entrance or take a smaller shuttle toward the Green Zone. Exact drop-off locations were still being finalized.

Accessibility

16. How can participants request accessibility support or wheelchairs?

- Accessibility requirements should be indicated during registration on ORS. An accessible badge-collection desk will be available, and an accessibility desk in the service center can provide information and help arrange wheelchairs. The main approach from the transport car park is accessible, but direct vehicle access to the front of the venue will not be possible.

17. Will sign-language interpretation be available?

- The host country committed to additional sign-language provision. Allocation to meetings and any booking arrangements were still being determined; updates were expected through Information for Participants. Further information: [IFP](#)

18. Will golf carts be available inside the venue?

- No. Golf carts were not planned because of safety concerns and the venue layout. Wheelchairs will be available for participants with mobility needs.

Venue facilities and services

19. What is the address of the COP venue?

- COP 31 is held at the Antalya EXPO Center, Solak Alanya Yolu Serik Caddesi, Aksu – Antalya, Türkiye.

20. What are the venue opening hours, and will it close during COP?

- The venue is generally expected to operate from around 07:00 until approximately 22:00, with extensions where negotiations require them. The Sunday between the two COP weeks is intended as a venue closure day. Further information is available [here](#).

21. How will food and catering payments work?

- Food vendors in both zones are expected to accept international credit cards. The venue will be cashless, but participants with cash can obtain prepaid payment cards at the service centre. Catering for side events can be ordered through the COP 31 Host Country app.

22. Will drinking water be available in the venue and is tap water safe to drink?

- Drinking-water fountains will be available at the venue. Hotel tap-water suitability should be checked locally; many people use filtered or bottled water.

23. Will catering for different dietary needs be available?

- Yes, vegan and other dietary options are planned. Further information will be available [here](#).

24. Will free menstrual products be available in bathrooms across the venue?

- Free menstrual products will be provided at first-aid points, not in bathrooms. The host country will not photograph badges when products are collected.

25. Will nursing rooms and quiet spaces be available in the venue?

→ Quiet rooms and lactation/nursing facilities are planned, including facilities in the venue and registration area.

26. Will venue maps be available across the venue?

→ Venue maps, signage, and a public-address system are planned, supplemented by a navigation function in the COP 31 host country app. Further information is available [here](#).

27. When will pavilions be ready and how can organizers access them early?

→ Pavilions were expected to be ready by the opening of COP, provided organizers had finalized their designs by the applicable deadlines. Pavilion organizers seeking early access should contact their designated client manager through the pavilion contractor.

28. How can meeting rooms be booked, and when will pavilion information be released?

→ A paperless electronic meeting-room booking system introduced at SB 64 will be used from the beginning of COP, with an on-site counter for support rather than bookings. Details will be published in Information for Participants. A complete list of pavilions is still being finalized. Further information will be available [here](#).

29. Can large technical equipment be brought into the venue?

→ No general authorization was given for printer-sized equipment. For equipment intended for a pavilion, organizers were advised to contact their pavilion manager because arrangements depend on the equipment concerned.

30. What sustainability certification has the venue received?

→ The secretariat referred to an internationally recognized ISO event-sustainability certification, also used at previous COPs. The precise standard number was ISO 20121. Further information on sustainability can be found [here](#).

31. How will the World Leaders Summit affect access and transport?

→ During the Leaders Summit on 11–12 November, a restricted red zone will cover the VIP area, plenary area and part of the meeting-room area. Other accredited Blue Zone areas are expected to remain accessible. Blue Zone badge holders should still be able to enter the Green Zone, although public Green Zone access was not planned for those days. Shuttle buses and trams are expected to operate, but motorcades may cause traffic disruptions; participants should allow extra travel time.

32. Does a Blue Zone badge provide access to the Green Zone?

→ Yes. Blue Zone accreditation also permits access to the Green Zone without separate registration. Persons wishing to attend only the Green Zone may seek accreditation through the host country's COP 31 website. Further information is available [here](#).

33. Can participants move directly between the two zones?

→ Yes. A connecting entrance is planned near the Blue Zone food court and Zero Waste Museum, allowing participants to cross directly into the Green Zone rather than walking around the perimeter.

34. Is there a dress code for women in Türkiye or for the COP venue?

→ There is no official legal dress code for women in public in Türkiye and that women are not required to wear headscarves. There is also no official COP venue dress code,

although participants were encouraged to dress appropriately for a professional working environment.

Visas

35. How long do COP 31 visas and visa-exemption certificates take?

- Visa-exemption certificates were described as automatically generated for eligible nationalities. For applicants requiring a visa, processing is taking approximately three to four days at that time, depending on nationality. Participants were encouraged to use the visa portal to confirm their requirements. Further information can be found [here](#).

36. Is a new visa-exemption letter needed when registration details change?

- A new exemption certificate would generally not be necessary solely because the registration letter or code changed, as exemption is based on nationality. However, any visa that is required must correspond to the participant's registration information.

37. What should participants do if the e-visa registration code is not working?

- The secretariat is not aware of a widespread unresolved issue. Participants still experiencing difficulties were asked to contact the visa or registration teams using the contact details in [Information for Participants](#).

Health, safety and security

38. When will the UNDSS emergency hotline be available?

- The hotline was still being established. Its contact number was expected to be published in Information for Participants closer to COP, potentially by the end of October. Further information is available [here](#).

39. Will face masks be provided at the venue?

- Routine distribution of masks is not planned. The secretariat suggested that a limited supply might be explored for first-aid points, but participants needing masks were advised to bring their own.

Other practical questions

40. Will credit cards be accepted in Antalya?

- Credit cards are widely accepted across Antalya, although some smaller vendors may prefer cash.

41. What weather should participants prepare for?

- November weather is generally mild but can be rainy, so participants were advised to bring rain protection.

42. What are the two conference apps, and how will cybersecurity be addressed?

- The UNFCCC virtual meeting platform supports access to meetings and agendas.

- A separate **COP 31 host country app**, developed by the Government of Türkiye, is intended to provide transport information, venue navigation, pavilion-event discovery and catering services. The host country app was still under development and testing; the secretariat was expected to review cybersecurity concerns, including the app. Download information will be shared when available [here](#).

Code of Conduct for UNFCCC Events

43. What does the obligation to respect local laws and customs mean?

- Participants were encouraged to familiarize themselves with the laws and cultural expectations of Türkiye, particularly when outside the conference venue. Examples mentioned included rules concerning speech, drugs, alcohol, vaping, cultural heritage, traffic, dress and public etiquette. Participants traveling beyond Antalya were also advised to know how to contact their embassy, consulate, or local authorities if needed.

Resources

- [Information for COP 31 Participants \(A to Z\)](#)
- [COP 31 Session Page](#)
- [Observer Organizations at COP 31](#)