

COP 28 Observer Engagement Briefing Session: Logistics, Security, and Code of Conduct

Thursday, 2 November 2023



1. Introduction
2. Logistics
3. Safety and security protocols
4. Sustainability
5. Code of Conduct
6. Q&A



Main dates of the conference:

Thursday 30 November – Tuesday 12 December 2023

- Thursday, 30 November: COP 28 Ceremonial Opening
- Friday, 1 – Saturday, 2 December:
World Climate Action Summit, High-level segment
- Friday, 1 December: COP 28 Gala Event
- Saturday, 2 December: UAE National Day Event
- Thursday, 7 December: Rest day

- COP 28 will take place at **the Dubai Exposition Centre**
- Mainly using existing structures, with a few customs-built structures to best support the negation process
- Dedicated Services Hub, centrally located within the Blue Zone, with a range of services available:
 - Information
 - Accessibility and Transport
 - Accommodation
 - Commercial Interpretation & Catering
 - Commercial Shipping & Consignments
 - Lost & Found



- **Accessibility:**
Assistance desk in the Registration Hall and within the Services Hub.
- **Medical services:**
First aid rooms and emergency services available throughout the conference site.
- **Relaxation rooms** will be also available onsite.





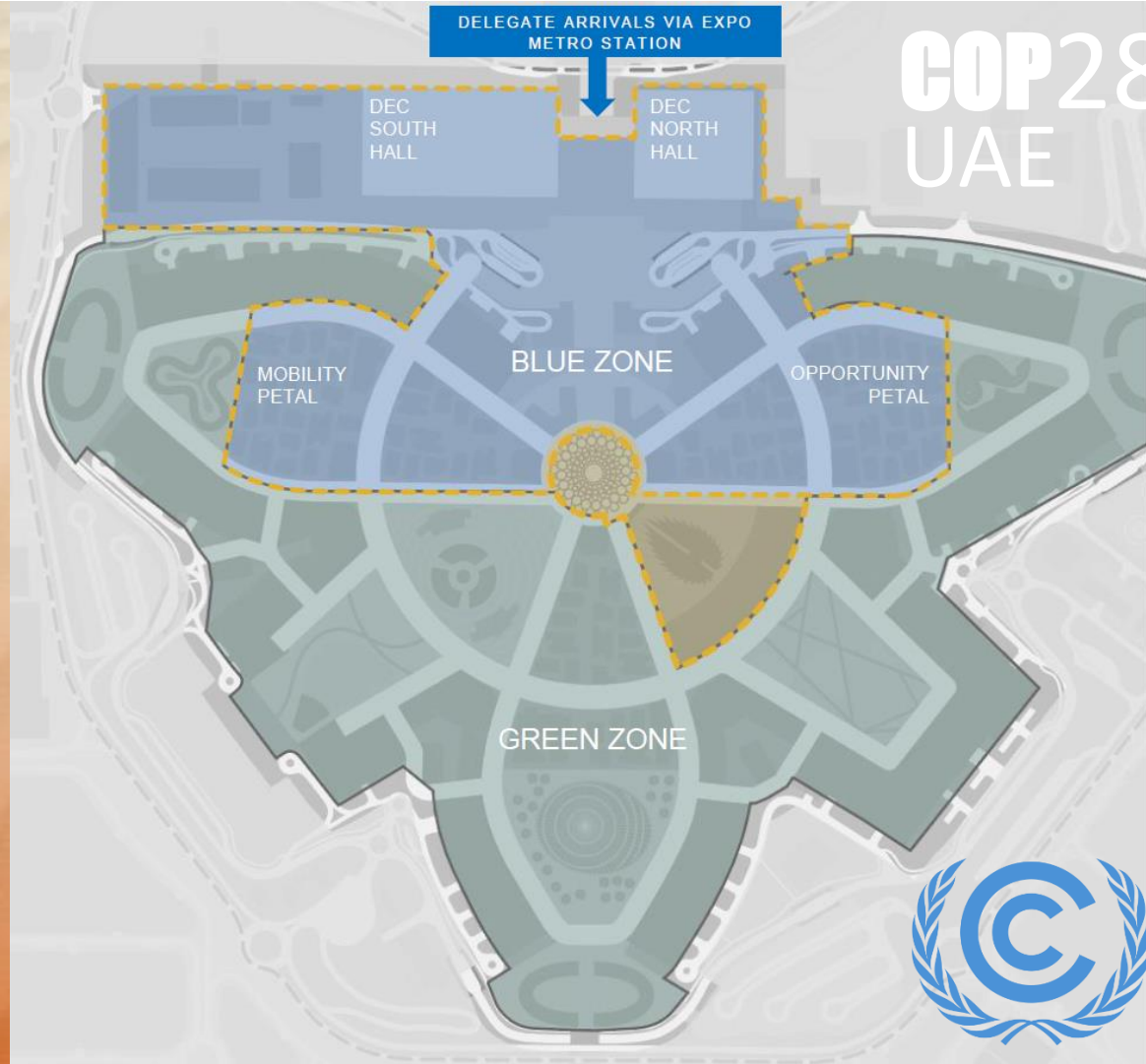
Catering:

- There will be several food courts, restaurants, “Grab & Gos”, coffee points and Food Trucks throughout the conference site with sustainable, low carbon, diverse food options available, using local suppliers where practical.
- UAE has posted link to its **online catering portal** to order catering for events on its website:
<https://www.cop28.com/en>



Blue Zone and Green Zone will be located right next to each other

-  BLUE ZONE
-  GREEN ZONE

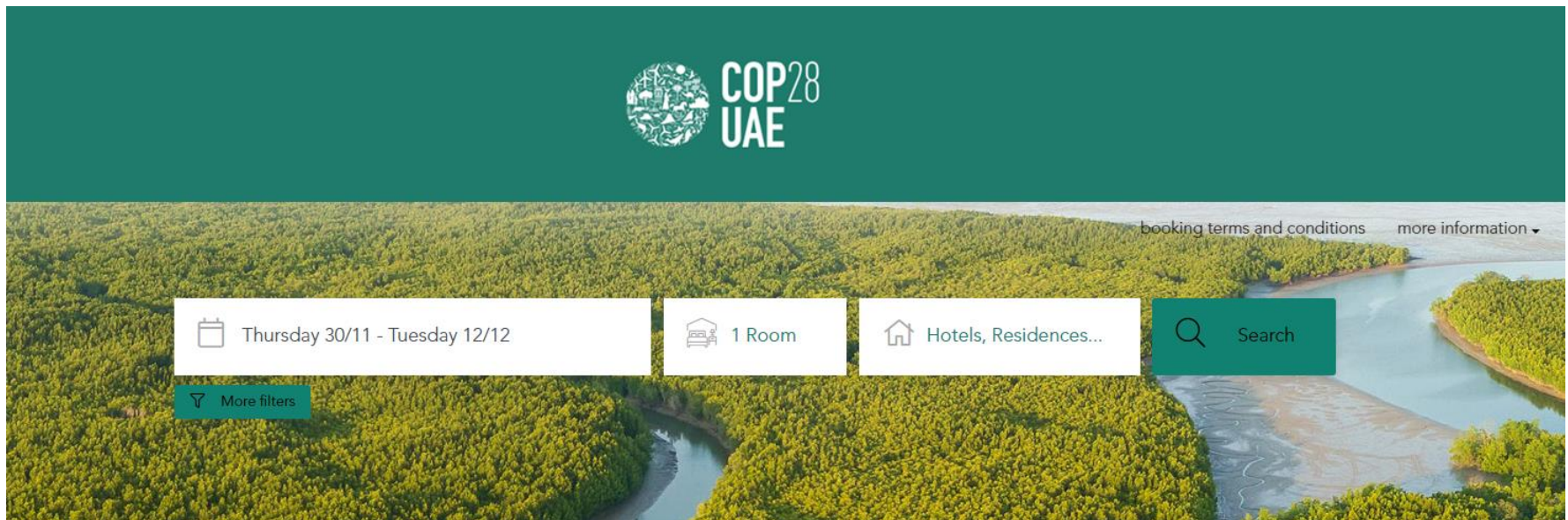


- **Transportation:** Free metro cards for all COP 28 Blue Zone participants, shuttle busses after metro operating hours to main hotel areas



2. Logistics

- **Accommodation** should be booked via the dedicated accommodation agency website of **Bnetwork**, also accessible through the UAE COP 28 website:
<https://www.cop28.com/en>



2. Logistics

Visa:

- All COP 28 participants require a COP 28 visa, which is free of charge and can be requested via the personalized link in the registration letter.
- The COP 28 visa is valid for 30 days from entry.
- Additional information is available on the UAE COP 28 website: <https://www.cop28.com/en>
- Any remaining questions can be sent to: visas@unfccc.int

COP28 UAE VISA APPLICATION GUIDE

UNFCCC Registered Participants including Party Delegates, IGOs, NGOs

Download 

TRAVEL INFORMATION

ADDITIONAL INFORMATION

THINGS TO DO

VISAS

Gentle Reminder: It is mandatory for all foreign UNFCCC-registered participants entering the UAE to apply for the COP28 UAE Visa. All enquiries regarding visa arrangements should be addressed directly to visas@unfccc.int



Pick-up of badges

Timings are tentative and will be published in the Information for Participants once confirmed.

Opening hours of registration counter during pre-session meetings:

- Friday, 24 November to Wednesday, 29 November 8:00-19:00 hrs

Opening hours of registration counter during the COP:

- Thursday, 30 November and Friday, 1 December, 6:30-19:00 hrs
- Saturday, 2 December to Wednesday, 6 December 8:00-19:00 hrs
- Thursday, 7 December – The conference venue, including registration, will be closed.
- Friday, 8 December: : 6:30-19:00 hrs
- Saturday, 9 December to 12 December 8:00-19:00 hrs

Information for Participants

All logistical information for participants can be accessed through the UNFCCC COP 28 website: <https://unfccc.int/cop28>

Additional information is also available through the UN Climate Change app

UN Climate Change mobile app.

Key information on your mobile!



Get the UN Climate Change app

If you are physically participating in or virtually following the UN Climate Change Conference we encourage you to download the two official mobile apps on offer.

The UN Climate Change app is available in the [Google](#) (Android) and [Apple](#) (IOS) stores (smartphone or tablet) and is a great way to follow international climate action at any time.

Safety and Security Protocols

- **UN Department of Safety and Security (UNDSS)** is responsible for health, safety and security inside the Blue Zone, while the United Arab Emirates authorities are in charge outside the Blue Zone.
- Please follow instructions from UNDSS.



Carbon Neutrality and Sustainability

- UAE is committed to implementing a sustainable event management system, certified to International Standards for Event Sustainability Management Systems (ISO20121:2012) and complying with PAS 2060 – the international standard for carbon neutrality.
- Sustainability policy of the UAE is built on three pillars:
 - Sustainable event delivery
 - Carbon neutrality
 - Ambition and legacy
- More information on UAE COP 28 web page



5. Code of Conduct

- The **Code of Conduct** was last revised in September 2023 and is available on the UNFCCC website, including training videos
- It will soon also be available in the remaining 5 UN languages and applies to all UNFCCC meetings
- All COP participants must sign that they will abide by the Code at the time of registration as well as when they pick up their badges.
- If you witness or are a victim of an alleged Code of Conduct violations, please report the incident through:
 - The information desk
 - Contacting any UN DSS officer either directly or by calling the number which will be published in the Information for Participants
 - The dedicated UNFCCC e-mail address SpeakUp@UNFCCC.int, which is monitored by secretariat staff throughout the COP



SLIDO FOR QUESTIONS

Please submit all questions via Slido:

Join at

slido.com

#2949 669



COP 28 OBSERVER ENGAGEMENT BRIEFING SESSIONS

- **Advocacy Actions and Code of Conduct Briefing:**
 - Thursday, 9 November, 9:00 – 10:00 CET
 - Thursday, 9 November, 18:00 – 19:00 CET
- **General Engagement Briefing:**
 - Tuesday, 14 November, 18:00 – 19:00 CET
 - Wednesday, 15 November, 9:00 – 10:00 CET