

Results from the CC:iNet Questionnaire

October 2009

Responses



- 19 Surveys were completed
- UNFCCC website primary access point for CC:iNet (60%)
- 32% of respondents were unaware of its existence
- Average usage 1 or 2 times a month (32%)
- 3 registered users
- Half of the respondents were unaware that CC:iNet accepted contributions



Responses



- Even division between browsing and searching for information
- Usefulness rated as good (63%) to excellent (12%)
- User-friendliness rates as good (76%) to excellent (18%)
- All respondents agreed that training on CC:iNet would be beneficial
- Over 80% were unaware of the existence of the two user guides



Suggestions



- Enhance content.
- Promote (CC:iNet) through other websites
- Define keywords.
- Provide contact details and coordinates for A6FP
 - Registered users will have access to this



Way forward



- Enhance functionality and user-friendliness
- Enhance efforts for publicity / awareness raising
- Illustrate registration process and additional functionality provided to registered users
- Provide training materials and training opportunities

