United Nations
Framework Convention on
Climate Change

How to log in to the UNFCCC Learning and Performance System

UNFCCC staff members	Visit the LMS login page http://climate.csod.com

	User ID	All UNFCCC staff members are automatically registered to the system. Your User ID is identical to your UN index number. You can also use your UNFCCC email address to login.
	Password	Use the password provided in the email you received from unfccc.lms@unfccc.int You will be prompted to create a new password on your first login.

External users	Visit the login page http://climate.csod.com and click on **Register** in the New User section. Complete the form and click **Next**. Make sure you record the password you have chosen.
	Your request will be sent to the system administrators for verification and approval.
	Once approved, you will receive an email with your User ID for logging into the learning platform.
Password forgotten	If you have forgotten your password, visit the page https://climate.csod.com/ForgotPasswordAuthentication.aspx?corpName=climate
	Enter your User ID and click **Submit.** A temporary password will be sent to your UNFCCC mailbox. Return to http://climate.csod.com and log in using your User ID and the password provided.
User ID forgotten	For UNFCCC staff members: your User ID is your UN index number or email address. For external users: your User ID is your email address.
Minimum computer requirements	**Computer:** Minimum 512MB of RAM, 900 MHz Processor. Soundcard required for courses delivered in audio. **Browser versions:** Internet Explorer 7 and greater, Firefox 3 and greater, Safari 3 and greater, Google Chrome are supported. **Browser compatibility settings and security requirements:**

- Support for Secured Socket Layer (SSL) (Must support 128 bit SSL encryption)
- Cookies and JavaScript must be enabled
- Display resolution: a resolution of 1024x768 or higher is recommended
- Display colour: minimum of 16 bit, 32 bit is optimal
- Network and connectivity: minimum 128kbps - 256kbps recommended
- Plug-ins: the core application requires Adobe Acrobat Reader. Additional plug-ins, such as Shockwave, Java, etc., may need to be enabled for users to access e-learning courses hosted on Cornerstone

Support	Should you have any questions, please contact: - unfccc.lms@unfccc.int for learning - unfccc.performance@unfccc.int for performance